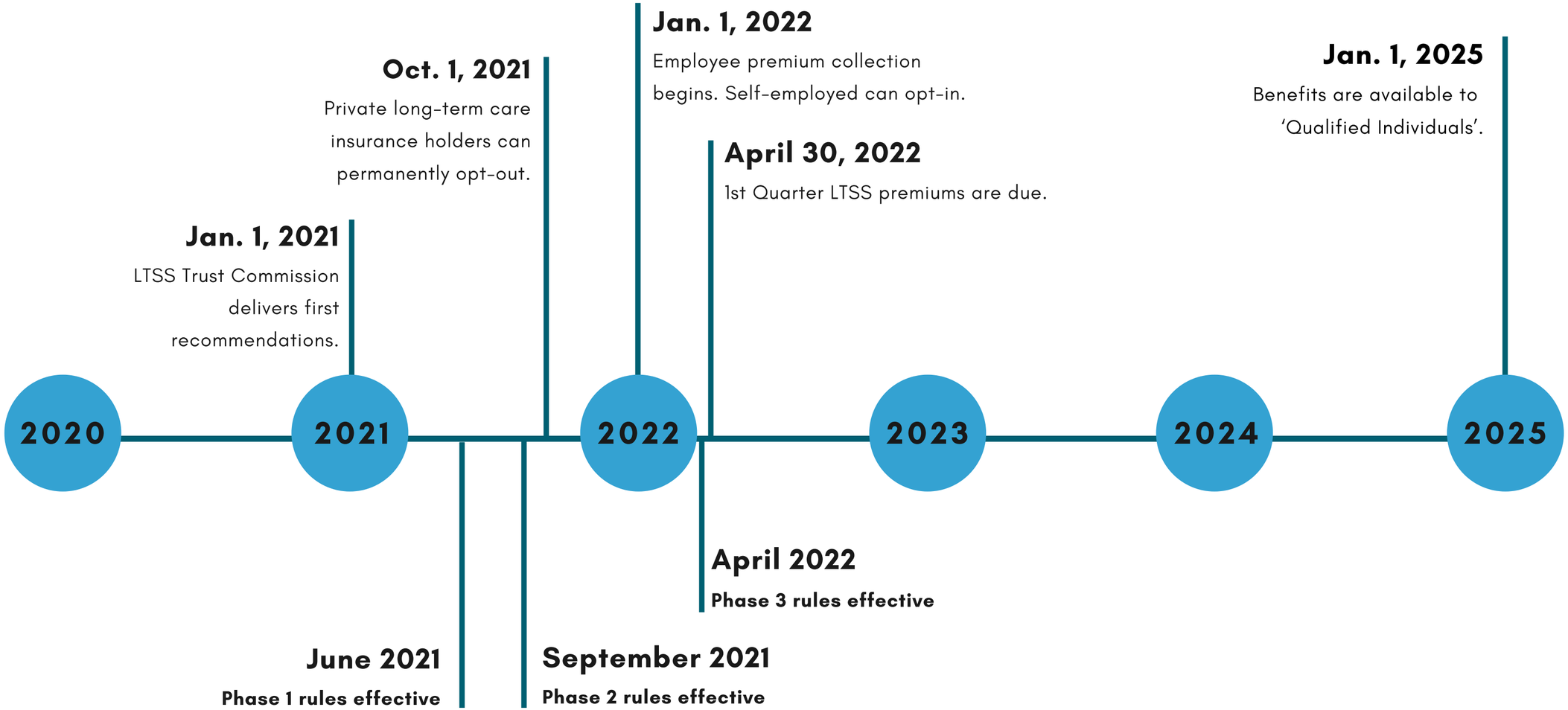LONG TERM SERVICES AND SUPPORT